

**Williams, David**

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Good Afternoon,

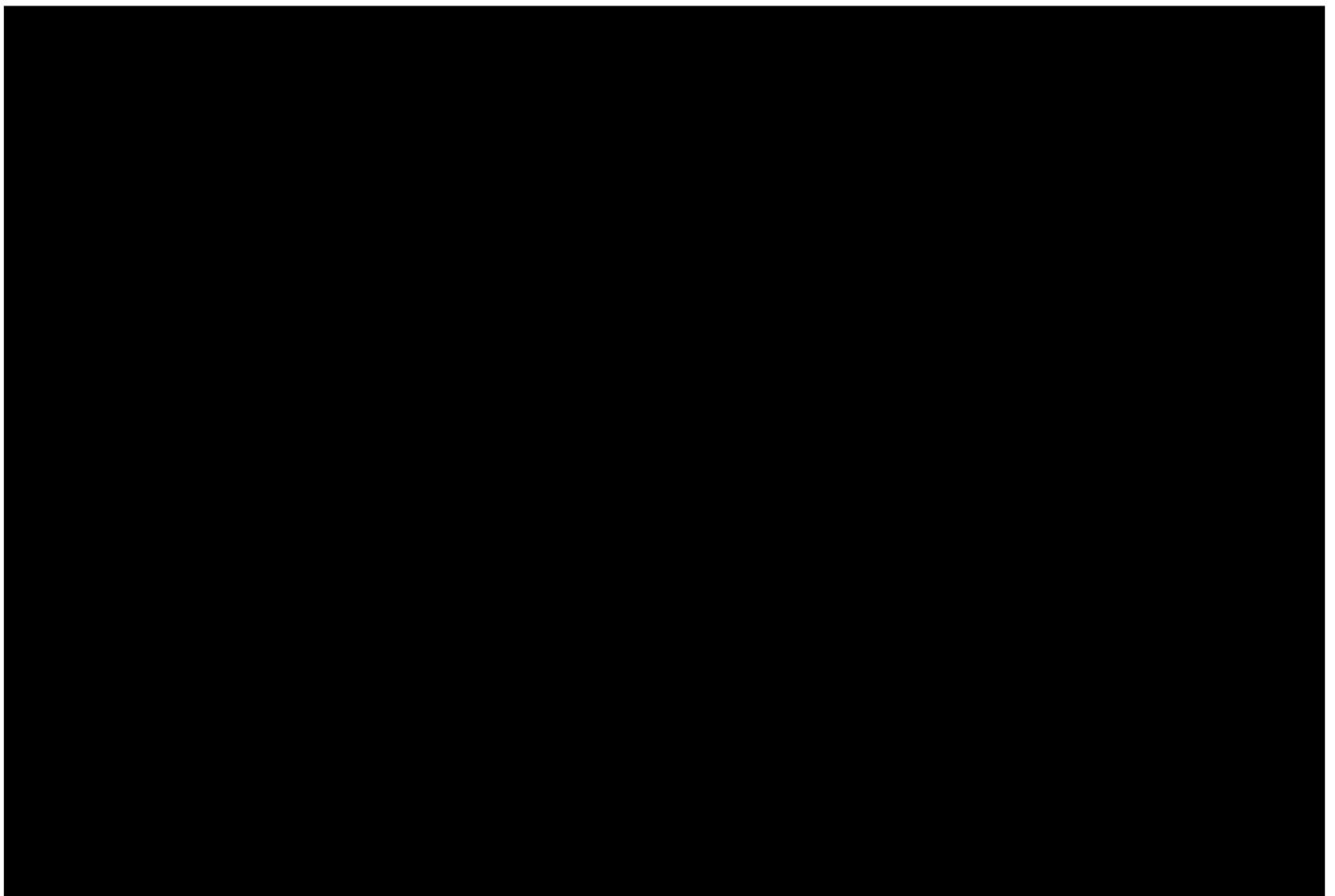
Thank you for your e-mail

We have all the information we require to progress your application for a **Increase in Load** under job reference number [REDACTED] I have sent your details to your Local Connections Quoter who will contact you within **7** working days.

Your quotation is valid for **90 days**, once payment has been received we will aim to contact you within **2 working days** to discuss the next stages of your application. *\*\*\*Please note all our timescales are subject to change depending on the scale of your project\*\*\**

**\*\*It is important to note: We are responsible for upgrading your fuse you will need to contact your supplier to upgrade the meter tails prior to our work. Click [here](#) for more information \*\***

I have attached a copy of your site boundary, if this boundary does not cover your full site please advise us as soon as possible so you receive the most accurate quotation.



For any future requests you can apply online at [www.ssen.co.uk/Connections/](http://www.ssen.co.uk/Connections/) or by telephone on 0800 048 3516.

We aim to provide a 10/10 service at all times, please rate the service you received: **1-5, 6-8, 9-10.**

In order to improve our customer service and fulfil our regulatory obligations, we may pass your details on to a third party to carry out an independent customer satisfaction survey but your information will not be used for any other purpose. If you do not wish to take part please respond to this email and we will ensure your details are not passed for survey.

Kind regards,



██████████  
Connections and Engineering Advisor  
T: +44(0) 800 048 3516  
E: [connections@ssen.co.uk](mailto:connections@ssen.co.uk)  
Walton Park, Walton Road, Cosham, PO6 1UJ  
[www.ssen.co.uk](http://www.ssen.co.uk)



Did you know you can find useful information and apply for your works at [www.ssen.co.uk](http://www.ssen.co.uk)

If you are looking for a new connection did you know that you have a choice?  
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For more information please visit –

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E-Mail: [connections@ssen.co.uk](mailto:connections@ssen.co.uk)

If you would like to make a payment please contact **Quote Acceptance**  
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E-Mail: [quote.acceptance@sse.com](mailto:quote.acceptance@sse.com)

£ Please confirm the name and address of the person paying, if different from Applicant

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