Connections Meetings

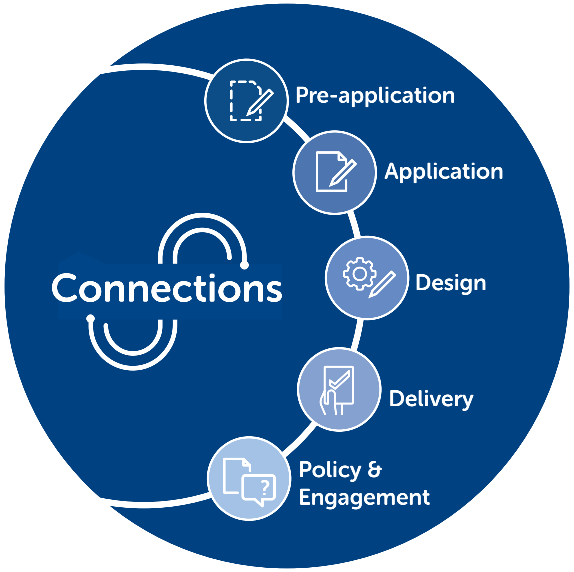
If you're looking for network information relevant to a site or sites you've identified or are already progressing toward energisation, our connections meetings service provides an opportunity to discuss your projects with our experts from pre-application to delivery.

To book a meeting, please visit our online event calendar on our website or fill out our **Meeting Request form**.

We will contact you within **5 working days** of receiving your request to discuss appointment availability and request the information we require ahead of the meeting

Scottish & Southern Electricity Networks

About this document



Information and Resources Available to You

Network information available on our website

- Demand and Generation Availability Maps
- Geographical Information System (GIS)
- Long Term Development Statements (LTDS)
- G81 Library (technical policies and standards)
- Loading and Rating Information and High Voltage Schematics

Connection Offer Expenses (COE)

COEs are the costs associated with preparing a Connection Offer for a large Generation or Demand project. You can find more information as well as a detailed guide on our website.

Contact Guides

Details on who to contact at each stage of your connections journey as well as escalation points and compliments and complaints processes are available through through our website.

Different Types of Quotes

	Budget Estimate	Feasibility Study	Connection Offer
Involves network studies	✗	✓	✓
Can be accepted and progressed to a firm offer	✗	✗	✓
Suitable for	Customers considering a connection who are not yet ready to apply for a connection offer	Customers considering more complex projects who wish to investigate multiple connection options	Customers looking to progress a formal application to a connection offer
Charged service?	No	Yes	Yes

Videos

Please visit our YouTube channel to browse the playlist of webinars we have held and videos we have made this year.

Electric Vehicles (EVs)

Information on EV connections can be found on our website. Our Account Management team are on hand to support any further queries you may have.

Flexible Connections

Find out more about our Active Network Managed (ANM) Zones, intertrip, timed or export limiting options on our website.

Wayleaves and Land Rights Information

For more information on wayleaves and land rights, please visit our website. If you wish to discuss wayleaves at your meeting, please let us know at the earliest opportunity.

Site Readiness Guides

We have site readiness guides detailing what you need to have prepared on site before we attend your site and energise your connection. There are different guides for different sizes of developments available on our website.

Site Readiness guide for Small Connections

Site Readiness guide for Large Connections above 100A

What information do I need to provide for the meeting?

We will require this information no less than **3 working days** prior to your meeting to enable us to allocate the appropriate attendees and prepare the relevant information:

1. SSEN Job Reference (i.e. ABC123) if applicable

This will allow us to best advise you on the offer with an awareness ofthe progress to date.

2. Site Location

This will allow us to allocate the appropriate attendees to your appointment.

- **Site address post code**
- **Eastings/Northings or Grid Reference** (if available)
- **A map screenshot of the site boundary** (if available)

3. Connection Particulars

This will allow us to allocate the appropriate attendees to your appointment

For Generation:

- **The technology that you are looking to connect** (Solar, Wind, Hydro, Storage).
- **The capacity that you are proposing to connect** (maximum expected import and export capacity)
- **The preferred connection voltage**

For Demand:

- **The type and size of development that you are looking to connect**
- **The capacity that you are proposing to connect** (maximum expected import capacity required)
- **The preferred connection voltage**

What information can I expect to receive from the meeting?

Typically, you will be allocated a 30 minute meeting slot, however your Account Manager will contact you to discuss any requirements within 5 working days of receiving your request

An indication of the following should be provided for up to **5 sites** per meeting;

- Point of connection
- Capacity headroom
- Reinforcement for requested capacity
- Likelihood of impacting the Transmission Network
- Transmission Impact Assessment process guidance
- Ongoing Distribution and Transmission reinforcements that may affect the site(s) in question

We cannot provide the following:

- Indicative cost ranges
- Network analysis
- Discussions on Cost Apportionment Factor (CAF)
- Speculative discussion on regions (please use Heat Maps for this)
- Specific information on Interactivity

There is no guarantee that this discussion will be the same as your formal offer as this is a snap shot meeting and we progress a high number of applications, so situations may change. Formal applications when detailed network analysis has been undertaken may find additional works.

Frequently Asked Questions (FAQs)

Who can request appointments?

Any parties or customers who are seeking a connection onto the distribution network.

What meeting options are available to me?

We offer solutions to suit everyone's needs; whether you want a phone call, a conference call via Teams or to come into our offices*, we can accommodate this.

Which SSEN staff are involved in these meeting?

Based on the information you provide, we will allocate the appropriate staff. If you want to discuss something in particular, please let us know before the meeting so we can facilitate this..

I'm still not sure what I need?

Please have a look at our contact guides to determine who you need to speak to. This contains descriptions of what each team is responsible for.

How long are the meetings?

On average, we assign 30 minutes to every session. We will offer you as much time as is possible, however this assessment will be based on the information you have provided along with the volume of requests we are receiving at the time. Our Account Managers will contact you to discuss the most suitable solution.

*Due to the current COVID-19 situation we cannot presently host face to face sessions. These will resume once it is safe to do so.

How it Works

Before the meeting

1. You register for a Connection Meeting online by filling out our **Meeting Request form** and providing as much detail as possible
2. We contact you to discuss the appointment availability within 5 working days to discuss meeting options and availability and request information on what topics you wish to discuss and any other required information not already submitted in the form
3. We send and invitation via email for your appointment

At the meeting

1. We have sourced the appropriate staff members to address the queries you have submitted
2. We address the queries you have highlighted when you submitted your information and discuss your application

After the meeting

1. You'll receive a survey on your experience where you can let us know how you found it and provide us with any feedback