

Flowchart for Non-Contestable Connections

Non-Contestable Works are works which are necessary for the provision of a connection that only we can provide, usually the final connection to our existing network.

Contestable Works are works which can be provided by third parties such as Independent Connection Providers (ICPs) or Independent Distribution Network Operators (IDNOs).

For further details on your connection choices please see our [You have a choice](#) information.

Low Voltage - not more than 1kV.
High Voltage - more than 1KV but not more than 22kV.
Extra High Voltage - More than 22kV but not more than 72kV.

Any excavations required in the public highway require notice to be given to the Local Roads Authority and other utility companies.

Your appointed ICP/IDNO will notify the relevant parties.

The following periods of notice are required:

- **3 days** for minor works (works with a planned duration of three days or less).
- **10 days** for standard works (works with a planned duration of between four and ten days).
- **3 months** for major works (works requiring a temporary traffic order or with a planned duration of 11 days or more).

Your connection may have to be redesigned and requested

ICP/ IDNO will obtain the necessary land rights and consents and, if the Contestable Works are to be adopted, will send the final documentation to us for completion.

Please note that simple wayleaves can take 12 to 16 weeks to complete.

For further information please see our [Wayleave Guide](#).

If a new substation is to be adopted we will require to purchase or lease the substation site in addition to any wayleaves required.

Please note that we will be unable to energise the substation until all the land purchase/lease documentation is completed.

For details on this process please see our [Land Rights](#) information.

A wayleave/servitud/easement will be required

Agreement reached with third party?

Your ICP provide us with your Development Plot numbers and postal addresses

We will arrange and send your ICP your Meter Point Administration Numbers (MPANs)

Please note that SHEPD/SEPD cannot install your electricity meters.

For further information on how to get your meters connected please see our [MPAN guide](#).

Your ICP/IDNO notifies us of the energisation date you require (10 days notice for LV) (20 days notice for HV)

We or your ICP/IDNO (where applicable) do the final connection and energise

Inveralmond House, 200 Dunkeld Road, Perth PH1 3AQ ssen.co.uk
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Quote accepted 'Non-Contestable only'

You will need to appoint an ICP/IDNO to design and construct the Contestable Works

Your allocated Connection Manager will contact your ICP/IDNO to discuss your Point of Connection and arrange a site visit, if required

(Within 7 days for Low Voltage)
 (Within 10 days for High Voltage)
 (Within 15 days for Extra High Voltage)

Are any of the works on third party land?

Your ICP/IDNO constructs the Contestable Works to the agreed design

Are the Contestable Works to be adopted by us?

You provide your IDNO with your Development Plot numbers and postal addresses

Your IDNO will arrange and send you your Meter Point Administration Numbers (MPANs)

You register your MPANs with your preferred electricity provider (Please allow 28 days for registration)

You notify your preferred electricity provider of your scheduled connection date (Normally 10 days notice is required)

Your preferred electricity provider will arrange for your meters to be installed

For competition in connections please see our [For ICPs and IDNOs](#) information.

To access our specifications, network information and GIS please see our secure [Online documentation](#), which requires an account login.

For further details on our network adoption process please see our [Network Adoption Flowchart](#).

You register your MPANs with your preferred electricity provider (Please allow 28 days for registration)

You notify your preferred electricity provider of your scheduled connection date (Normally 10 days notice is required)

Your preferred electricity provider will arrange for your meters to be installed

You are now connected